

Berneslai Homes - Freedom of Information 2024-2025: Repairs

644	09/09/2024	<p>Purchase Records:</p> <p>Details of all household appliances purchased for council properties from 2012-2024, including:</p> <ul style="list-style-type: none">o Date of purchaseo Brand and model of the applianceo Type of appliance (e.g., refrigerator, washing machine)o Quantity purchasedo Cost per unit and total expenditure <p>[For this request we provided a document attachment*] of all records we hold for purchase of white goods since 2012, and costs for appliances sourced for our community buildings since 2012. We have been unable to include data for our furnished tenancies, because the data we hold is grouped into 'all furniture' and cannot be separated into 'appliances'. Similarly, some orders of white goods we have provided are a batch order of multiple items, in some instances the appliance is not specified, and prices have not been individualised.</p> <p>Berneslai Homes do not hold a central record for brands and models for appliances and has therefore not been included in the response.</p> <p>[*A copy of this document can be provided upon request]</p> <hr/> <p>Appliance Replacement Records:</p> <p>Data on the replacement of household appliances within council properties, including:</p> <ul style="list-style-type: none">o Date of replacemento Reason for replacement (e.g., end of life, breakdown, inefficiency)o Lifespan (duration between purchase and replacement)o Any warranties used for replacement <p>Berneslai Homes central records do not specify whether an item is a replacement, and has therefore not been included in the response.</p> <hr/> <p>Resident Feedback and Complaints:</p> <p>Summaries of any resident complaints or feedback regarding household appliances from 2012, including:</p> <ul style="list-style-type: none">o Number and nature of complaints per appliance type/brand/modelo Any surveys or reports on tenant satisfaction with appliances <p>Berneslai Homes do not have a specific logging code for complaints regarding appliances, therefore we have had to complete keyword searches for our held records which only go back to April 2018. We hold a number of complaints which reference appliances, however these are related to removal, or damage of items during works to properties, rather than any function of appliances themselves.</p> <hr/> <p>Energy Efficiency and Performance Evaluations:</p> <ul style="list-style-type: none">• Any reports, assessments, or evaluations conducted by the council on the energy efficiency, performance, and durability of household appliances in council properties from 2012-2024. <p>Berneslai Homes do not hold data regarding energy efficiency and performance of purchased appliances.</p>
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660 12/09/2024

A) Do you have a DLO?

Yes, Berneslai Homes operates with an in house DLO.

B) Could you confirm the name of your DLO?

Our DLO name is Construction Services.

C) Do you have one DLO that serves the entire Housing Group or more DLO's? Please can you provide DLO names?

We have one DLO that serves two thirds of the borough, and a private sector partner called Wates that serves the remaining third.

D) Could you confirm the Manager of your DLO(s)?

John Lees - Head Of Operations

E) How many people are employed by your DLO(s)?

Berneslai Homes has 246 employees working within the DLO.

2) Stores and/or Managed stores services Currently we operate with a stores service

A) Does your DLO(s) have its own stores?

We currently have our own stores.

B) If yes, does your DLO(s) manage its own stores (in house) or is this store management function contracted out to firms like Jewson, Wolseley etc?

We currently manage our own stores.

C) Can you provide the names of the professional(s) who manage the stores on a day-to-day basis?

Denise Daykin MCIPS Chartered Procurement Manager, and Emma Hamer Stores Manager

D) If your DLO does not have its own stores, does it use local trades and/or firms such as Jewson's or Wolseley etc. For supplies only?

N/A

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653	29/08/2024	<p>What does Berneslai Homes spend your rent money on?</p> <p>2024/25 – Budget Revenue Repairs £28.5m Capital improvements £17.8m</p> <p>2024/25 – Budget Programme Allocation</p> <p>Barnsley Homes Standard £4.5m Planned Repairs £7.9m Programme Replacement £3.5m</p> <p>Barnsley Homes Standard (BHS) – the core improvement programme is an annual scheme where we use our asset management database for planning capital investment. The BHS programme is developed using intelligent and robust asset data that’s collected through ongoing stock condition surveys and energy certification programmes. These schemes are completed within a 12-month period of them being approved.</p> <p>Planned Repairs – Where related to a health and safety issues, work will be given a 25-day priority for completion. All other planned repair works that are agreed will be placed onto a list of accumulated works. These are prioritised and released as part of monthly batches throughout the year. On release there is a 10-week target for batch works to be completed. These planned repairs could take up to 18 months to be completed.</p> <p>Programme Replacements - Where related to a health and safety issue, work will be given a 25-day priority for completion. All other programme replacement works that are agreed will be placed onto a list of accumulated works. These are prioritised and released as part of monthly batches throughout the year. On release there is a 10-week target for batch works to be completed. These planned elemental replacements could take up to 18 months to be completed.</p> <p>We otherwise have available information on the Berneslai Homes website which goes into detail regarding our spending:</p> <p>https://www.berneslaihomes.co.uk/about-us/how-were-run/what-we-spend-and-how-we-spend-it/</p>
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