

# Check it Challengers Solar Panel Leaflet Review



Berneslai Homes, Barnsley Council, Energise Barnsley and Homeco have announced a new initiative to introduce solar panels to our properties as part of our commitment to sustainability and reducing energy costs for tenants.

The Check it Challengers were given the first draft of the leaflet that will be delivered across the borough to let tenants know about this new and exciting initiative, and asked their thoughts. We had 13 responses to the survey and below is a highlight of the survey results.

→ Is the wording clear and easy to understand?

Yes

91.7%

No

8.3%

→ If no please explain why, and how we can improve the wording:

“ The section heading "What does the installation process look like" should be changed to "Explanation of the Installation Process". ”

“ In the section "Do you need to enter my property?" the last few sentences go completely off track by asking about any previous survey. ”

“ In the section marked Process, you could inform those who wish to enter the process that if you have had a previous survey a new survey is required as new criteria to installing solar panels are in force. ”

→ Are you happy with the font size?

91.7%

Yes

8.3%

No



Are the colours clear and allow you to read it easily?

11

Answered YES to this question

1

Answered NO to this question

One person skipped the question

83.3%

of those who answered said that the information in the leaflet would encourage them to request more information or get in touch with us to look at installation.



Is there any information missing? If so, please give details:

“ Can this be added to flats in a four flat set up or is it for houses only ? ”

“ Is it possible to have them fitted on disabled or old people's bungalows ”

“ Not that I can see, and as for will it entice people to apply. The leaflet is pretty idiot proof & has my approval. ”

“ I have answered yes to the questions as I already have solar panels. I have found this leaflet most helpful compared with the information received when mine were fitted on the first trawl. I think most elderly residents will need face to face instruction. ”



Please tell us any other comments you wish to include:

“ I WANT THESE PANELS ON MY PROPERTY !!!! what more proof do you need than that ”

“ Great idea to save energy Save the Earth ”

“ There is no explanation re Barnsley Council taking the “Lions Share” and the savings are only minimal. ”