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Creating great homes and communities
with the people of Barnsley.

www.berneslaihomes.co.uk

Chief Executive, Amanda Garrard
Barneslai Homes, P.O. Box 627, Barnsley S70 9FZ.

TCY_NAME2
HOUSENO_STREET
LOCALITY,
TOWN
POSTCODE

PAY_REF
26th February 2025

Dear

I'm writing to you to advise that on Thursday 6 February 2025, Barnsley Metropolitan Borough Council made the decision to increase your rent by 2.7% from Monday 7 April 2025. This is the standard social rent increase which matches the rate of inflation in September 2024 plus 1%. If you pay service charges or furnished tenancy charges you'll also receive notification that they will increase.

Supporting you

I know increased household expenses can be worrying, and we want to tell you about the support that's available to you and answer any questions you may have.

Our Income Team are on hand to answer any questions about paying your rent. You can get in touch by completing our online contact form at www.berneslaihomes.co.uk/contactincome or by phoning us on 01226 787878 and asking for the Income Team.

Our Tenants First team can support you with things like budgeting advice, benefits and grants, managing debt, and advice about foodbank and community shop referrals. If you'd like to know more, complete the online form www.berneslaihomes.co.uk/contactTF or phone us on 01226 787878 and ask for the Tenants First team.

Rent-free weeks

The rent-free weeks for 2025-2026 will be:

7 April 2025	01 September 2025	22 December 2025	29 December 2025
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Home improvement surveys

We've been carrying out home improvement surveys to provide up-to-date information about the condition of your home. We use this information to identify any potential issues and plan improvements that may be required.

This work is on a rolling programme so if you're contacted about a survey for your home even if you had one in the last year, it's important you please confirm your appointment and allow us access so the survey can be undertaken. Thank you for your ongoing co-operation. If you'd like any further details, please visit www.berneslaihomes.co.uk/homeimprovementsurveys

Find out more on our website

Finally, I invite you to visit our website which has plenty of helpful information, advice, and support, as well as the latest news and events, and opportunities for you to get involved in helping shape and improve our services. See below and visit www.berneslaihomes.co.uk for more information.

Yours sincerely,

A. J. Garrard

Amanda Garrard

Chief Executive

Here's what's on our website:

Your home and estate	Support for tenants	Get involved	Contact us	About us
<ul style="list-style-type: none">• Pay your rent• Report a repair• Home safety• Weather safety• Your estate• Neighbourhood teams and estate walkabout dates• Managing your tenancy	<ul style="list-style-type: none">• Tenants First• Training, skills, and employment• Cost of living• Domestic abuse• Safeguarding• Health and wellbeing• ASB	Various opportunities to get involved and have your say from the comfort of your home by email or in person meetings and more.	Find contact details and eforms for our teams and services.	Find out how we're run, check our performance including the Tenant Satisfaction Measures (TSMs), see the latest job vacancies.

Visit www.berneslaihomes.co.uk or scan the QR code:

